

Where can I go for rent or security deposit assistance?

For Households Facing Hardship Due to the COVID-19 Pandemic:

COVID-19 Emergency Rental Assistance Program (ERAP) also known as Phase 4: **CLOSED**

- To check the status of an existing application, visit <https://rent-assist.phila.gov/>

COVID-19 Homelessness Prevention Funds

- **Congreso:** Email congresohousing@congreso.net
- **Esperanza:** Email home@esperanza.us
- **UESF COVID-19 Fund:** Phone: 888-798-COVD (2683), Email: covid@uesfacts.org

For Low-Income Households:

Office of Homeless Services (OHS): *Not accepting in-person applications at 1430 Cherry St.*

- Phone: 215-686-7177: Assistance generally ranges from \$0 – \$1500

Philadelphia County Assistance Office: *Not accepting applications at this time.*

- Phone: 215-560-1976, Address: 801 Market Street (near 8th & Market)
- Mon-Fri 8:30am-4:30pm
- Very low-income tenants only. Assistance generally ranges from \$0 – \$400

United Way of Greater Philadelphia and Southern New Jersey

- *Referral only.* Phone: 211

Asociación Puertorriqueños en Marcha: *Accepting applications by appointment only.*

- Phone: 215-235-6070, Address: 600 Diamond St

Catholic Social Services (CSS): *Accepting applications at all locations by appointment only.*

- Help Line: 267-331-2490
- **CSS Northeast Family Service Center**
 - Phone: 215-624-5920, Address: 7340 Jackson St (near Cottman & Torresdale)
- **CSS Southwest Family Service Center**
 - Phone: 215-724-8550, Address: 6214 Grays St (near 62nd & Elmwood)
- **CSS North, Casa del Carmen Family Service Center**
 - Phone: 267-331-2490, Address: 4400 N Reese St (near 5th & Cayuga)

HACE: *Accepting applications at all locations by appointment only.*

- **Frankford Ave**
 - Phone: 215-437-7867, Address: 4660 Frankford Ave
- **Allegheny Ave**
 - Address: 167 W Allegheny Ave, Phone: 215-426-8025

New Kensington CDC: *Accepting applications by phone.*

- Phone: 215-427-0350

People's Emergency Center: *Accepting applications by phone or online.*

- Phone: 267-777-5800
- Web: www.pec-cares.org/rental-assistance.html

Philadelphia Interfaith Hospitality Network (PIHN): *Accepting applications by phone.*

- Phone: 215-247-4663, Address: 7047 Germantown Ave (near Mt. Pleasant Ave)

For Families with Children in Philadelphia Schools

UESF Family Program: *Accepting applications by phone or email.*

- Address: 1608 Walnut St, Suite 600, Phone: 215-972-5170
- Email: family@uesfacts.org

For Survivors of Domestic Violence

Congreso de Latinos Unidos: *Accepting applications by phone.*

- Phone: 215-763-8870

Lutheran Settlement House: *Accepting applications by phone.*

- Phone: (215) 426.8610 ext. 1236

For Veterans

Veterans Multi-Service Center: *Accepting applications in person or by phone.*

- Address: 213-217 North 4th Street, Phone: 215-923-2600
- Grants available for veterans and/or families of veterans.

UESF Veterans Program: *Accepting applications by phone.*

- Address: 1608 Walnut Street, Suite 600, Phone: 215-814-6888
- Email: veterans@uesfacts.org

For Residents of Northwest Philadelphia

19118, 19119, 19126, 19138, 19144 & 19150

Germantown Avenue Crisis Ministry: *Accepting applications by phone. Processing may be delayed.*

- Monday through Wednesday, 9AM-2PM
- Phone: 215-843-2340, Address: 35 West Chelton Avenue
- Assistance generally ranges from \$300 – \$400

For Families with Children Involved in DHS

DHS Prevention Assistance Fund

- Contact your case manager or social worker.

For Households with a Person Living with HIV

- Direct Emergency Financial Assistance (DEFA) grant
- AIDS Fund: All Walks of Life grant

Contact your case manager. If you do not have a case manager, call the [AIDS Activities Coordinating Office \(AACO\)](#) Hotline at 1-800-985-2437.

For Utility Assistance

Low Income Home Energy Assistance Program (LIHEAP)

LIHEAP Grants and Crisis Grants available beginning November 2021

- Online: www.compass.state.pa.us
- Phone: 215-560-1583, Address: 1348 Sedgley Ave

Low Income Home Water Assistance Program (LIHWAP)

Can pay up to \$5000 in past due water bills.

- Apply online <https://www.compass.state.pa.us/compass.web/Public/CMPHome>
- Apply at your Local County Assistance Office.
- Apply by mail by completing [this paper application](#) or call 215-560-7226 to request a paper application by mail.

UESF Utility Grant Program

- Phone: 215-814-6837, Email: utility@uesfacts.org

What do I need?

- Photo ID for all household members age 18 and over.
- Social Security cards and Birth Certificates for all household members.
- Proof of Income
- Pay stubs (for last thirty days)
- Employment letter (hrs, pay date(s), wages/salary)
- Award Letter from Social Security office
- Any other documentation of income
- Proof of Assets such as bank statements or inheritance award letters
- Lease Agreement
- Eviction Notice and/or Court Documents

What do I need from my landlord?

- Rental License also called a Housing Inspection License
- Certificate of Rental Suitability
- [W-9](#) signed by landlord
- Letter with current rental balance signed and dated by landlord